

PepsiCo Simba Deploy Sword Achiever's Integrated Business Management System to Ensure Food Safety Compliance Across their Organisation

The Challenge

PepsiCo Simba are leaders in the production of potato chips in South Africa. With brands such as Lays, Doritos, Fritos and Niknaks the management and ongoing improvement of quality and safety is key in ensuring their customers are continuously satisfied with their products.

To this extent they went to market for a turnkey Business Management software solution to ensure compliance in Food Safety, Quality Systems, Internal Auditing, Training, Incident Management, Safety and Environment Controls in conjunction with FSSC 22000 and ISO 14001.

The Solution

With extensive experience in the food and drink industry, Sword Achiever's AchieverPlus was chosen to deliver their integrated business management software solution to ensure quality and safety across PepsiCo Simba.

With the AchieverPlus Incidents and Accidents module, PepsiCo Simba have many levels of categorisation of incidents capture, as well as the ability to record details descriptions as to the nature and root causes of the incidents. Non conformances can also be referenced against included ISO clauses, either in terms of food safety or quality.

In terms of auditing, AchieverPlus allows safety inspections and audits to be created, resources allocated, scheduled and viewed in the integrated calendar. All personnel involved in the safety inspections are automatically notified when the inspection becomes due, and at other important stages of the lifecycle of an inspection. In addition, escalations and alerts can be created to ensure important dates and milestones are not missed. Risk assessment / metrics are included as part of audit programmes scheduling.

To ensure compliance, the AchieverPlus Training and Skills module provides PepsiCo Simba with the necessary control system for managing training requirements. The escalation and notification for annual or recurrent training programmes is provided either via a report view or search function provided within the system. Training and skills requirements can also be associated with job descriptions so that new employees are automatically directed to undertake required training.

All AchieverPlus modules feature comprehensive workflows and out-of-the-box business rules to create a fully functional application. As records progress through their workflows, key personnel involved in the process are kept informed automatically via email at various stages.

The Benefits

The deployment of Sword Achiever's Business Management software solution, AchieverPlus, will allow PepsiCo Simba to:

- Capture incidents for Safety, Food Safety and Quality and generate incidents related reports
- Generate reports of incidents logged
- Integrate actions / non-conformances automatically from the incidents into a Non-Conformance management system
- Assign responsibilities and authorities to key personnel to approve changes or validate delays in approval
- Detail progress on non-conformances, tracking outstanding responses
- Schedule and track internal audit programmes, including risk matrices for relevant departments
- Manage the training programmes and timeline by when training is due for all employees
- Provide a framework for managing the Supplier Approvals of suppliers not covered by the PepsiCo Supplier Approval Process
- Comply with the relevant PepsiCo specifications

About Sword Achiever

Achiever Plus from Sword Achiever has proven success, being used in a wide spectrum of industries across the globe, for many years. These customer's needs are as diverse as the industries they come from, but they all have multiple Governance, Risk and Compliance demands placed upon them and the common factor is the benefit gained from having a single integrated GRC management system.

Achiever Plus provides a unified Governance Risk and Compliance platform, across the enterprise, delivering governance through the application of best practice, risk management through monitoring and automatically alerting the business to highest areas of risk and cost, and adherence to multiple areas of compliance management.

All this within a single integrated system that provides simple role-based access, fast user take-up and effective transparency and control across the business.

For further information please visit www.sword-achiever.com or email info@sword-achiever.com.